





UPS Maintenance Plans

At Centiel, we have built our reputation on delivering outstanding levels of UPS service. Our maintenance plans are designed to offer ongoing reliable power protection, that is flexible and cost-effective, ensuring that potential issues with internal components are detected at the earliest opportunity. Advantages of regular UPS maintenance include the reduction in equipment malfunctions, extended equipment life, and improved system availability.

Maintenance Plan Components

- Individual maintenance plans designed to meet your business specific requirements
- Nationwide network of engineers
- Preventative maintenance inspections that meet manufacturer timescales and procedures
- 24/7 remote monitoring
- Comprehensive in-house inventory of spare parts
- Fan, capacitor and battery replacements
- Emergency call-out 24 hours a day, 365 days a year
- Inspections: mechanical, electrical and battery
- Equipment cleaning and dust removal
- Software updates
- Environmental checks
- Battery checks
- Maintenance reports

UPS Remote Monitoring

Remote monitoring is an invaluable tool that allows our field engineers to analyse and diagnose issues remotely.

Services

- Continuous UPS monitoring
- Dedicated support 24/7/365
- Alarm activated analysis and diagnostics
- Total peace of mind

Real-time

Our advanced electronic UPS service and maintenance reporting software enables our engineers to provide you with comprehensive, onsite, real-time reports.

Benefits

- Instant notification of on site issues
- Quotation for remedial works within 24 hours

Battery Systems

Regular maintenance of your UPS battery system is critical to ensure backup power is there, when required.

Services

- Condition assessment
- Early identification of potential problems
- Replacement
- Removal & disposal
- Load Bank testing

Impedance Testing

Monitoring the internal impedance at regular intervals allows for early detection of battery failure.

Benefits

- Life assessment
- Early failure identification
- Full status report



UPS Installation

Centiel offers a full installation and commissioning service. In order for us to provide you with the best solution for your power protection needs. One of our team of skilled engineers will conduct a free site survey to assess your critical power requirements, present and future.

We will advise on location, environmental and practical restraints, and on electrical works which may need to be carried out in preparation for the installation of the new UPS. Working closely with you, our project team will manage the complete installation and commissioning of your UPS system.

Our directly employed, manufacturer trained engineers will commission and test your power protection system providing full commissioning certification for warranty validation.

Benefits

- Power protection solutions supplied, installed, and commissioned directly by the manufacturer
- Extensive network of manufacturer trained engineers
- Free site survey
- Full project management
- Commissioning certification for warranty validation
- Organisation of electrical and mechanical work

UPS Relocation

Centiel has an experienced project team who can manage the relocation of your UPS system, whether you're relocating within the same building or moving to a new location. Our team of skilled engineers will be responsible for the decommissioning and recommissioning of your UPS system, including the associated battery systems and electrical switchgear, whilst our experienced logistics team will ensure safe transportation.

Benefits

- Extensive network of manufacturer trained engineers
- Full project management
- Recommissioning certification
- Organisation of additional electrical and mechanical works

UPS Decommissioning

Centiel can arrange for the safe decommissioning and recycling of redundant UPS systems, associated battery systems, and electrical switchgear. Our engineers work in accordance with the Hazardous Waste Regulations and as a registered waste carrier, we ensure that all waste is disposed of safely.

IST/Black Building Testing

If you have a requirement to conduct an IST (Integrated System Test) Black Building Test, Centiel can assist you. Our highly-skilled and qualified engineers can attend site during your test to monitor your UPS.

Generators

We offer a variety of generator maintenance and servicing contracts to meet the requirements of today's commercial environment. A maintenance contract is essential to ensure the continued reliability of your emergency power generation system.

Services

- Generator installation
- Generator repair
- Generator re-location
- Generator removal
- Emergency generator hire
- 24/7/365 maintenance cover



UPS Maintenance Plan Options

Standard next working day, 24 hours a day, 365 days a year

- Two preventative maintenance visits per annum
 - 24 Hour telephone support
 - Parts and Labour chargeable
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Premium six working hours, 24 hours a day, 365 days a year

- Two preventative maintenance visits per annum
 - 24 Hour telephone support
 - Parts and Labour chargeable
-

Standard Plus next working day, 24 hours a day, 365 days a year

- Two preventative maintenance visits per annum
 - 24 Hour telephone support
 - Free Parts and Labour (excluding batteries and power capacitors outside the manufacturer's standard warranty)
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Premium Plus six working hours, 24 hours a day, 365 days a year

- Two preventative maintenance visits per annum
 - 24 Hour telephone support
 - Free Parts and Labour (excluding batteries and power capacitors outside the manufacturer's standard warranty)
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For further information regarding any of the above services please contact Centiel on 01420 82031.
Power protection from Centiel provides you with complete peace of mind.

Centiel UK HQ:

Faraday House
Caker Stream Road
Alton, GU34 2QF, UK

Phone: 01420 82031

Mail: sales@centiel.co.uk

www.centiel.co.uk

Centiel Global HQ:

Centiel SA
Via alla Stampa 5a
Cadro, Lugano
CH6965, Switzerland
www.centiel.com